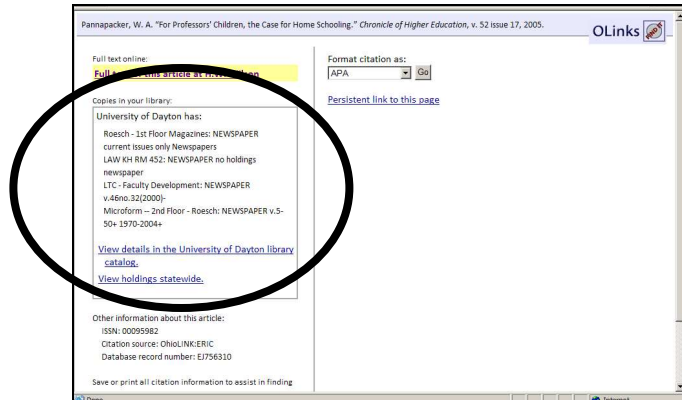


What to do if you cannot get the article you want online: Try, try, try again

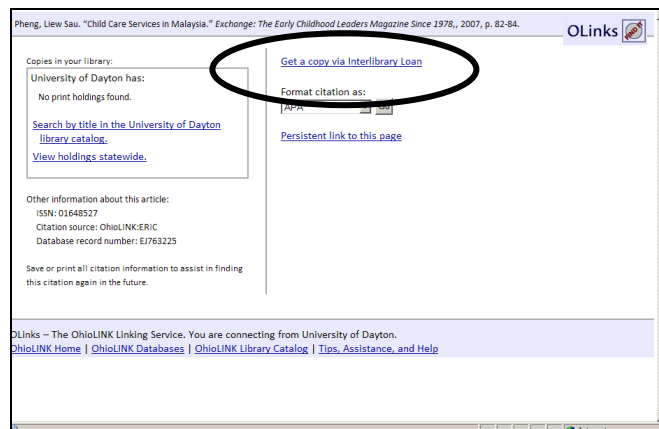
Step 1: First, check to see if the article is in paper. If the library has a print version but nothing online, then you must use the paper copy.

Step 2: If the library does not own a print copy, then there might be several possible reasons why you are having trouble locating the online article. Here are several scenarios:

1. **Double-check the print availability:** Not everything is always online. Sometimes the article you want is here at the library in print. This box (the one circled below) will tell you if the library owns the paper version of the article.



2. **It's obviously not online and it's not in print.** If that's the case, tell the library what you want and we will ask another library for a copy (the technical term is inter-library loan). Fill out the form by clicking on the circled link below.



3. **I think it's online, but I'm not sure.** Sometimes the HW Wilson links do not take you directly to an article—sometimes a list of articles appears. Look through the results to find a match to your article title.
4. **The computer says it's online, but I get an error message.** The computer is having trouble matching your request to where it thinks the article should be. The easiest answer is to ask a librarian for help.

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You can also call (229-4270), email (ref@udayton.edu) or im (udaytonlib).